



NEWS
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Baptist Home Health Care Achieves Outstanding ACHA Survey Results

PENSACOLA, Fla. (June 18, 2009) — The Agency for Health Care Administration recently completed a surprise visit to Baptist Home Health Care, issuing zero clinical deficiencies and full licensure for the State of Florida and Medicare.

“These outstanding results serve to affirm our team’s commitment to quality,” said Dave Price, administrator, BHHC. “It is very rare for a home health agency to be assessed as having absolutely zero areas for clinical improvement after such a thorough evaluation.”

The surveyors, all registered nurses with extensive home health backgrounds, spent three days at BHHC’s Davis Highway location carefully reviewing all aspects of operations. The team also visited 25 patients at their residences to evaluate care provided in the home. Among several processes reviewed were consistent use of high-quality clinical practices, documentation and patient education.

“We have such a wonderful and outstanding staff,” said Linda Doyle, director of clinical operations, BHHC. “We demonstrated how caring, compassionate and competent everyone is in the delivery of care to our patients.”