A GUIDE TO
GROUND BREAKING CARE
BAPTIST HEALTH CARE INFORMATION & SERVICES
OUR MISSION
Helping people throughout life’s journey.

OUR VISION
To be the trusted partner for improving the quality of life in the communities we serve.

OUR VALUES
Guided by Christian values, we commit to the following:

OWNERSHIP | accountable, engaged, stewardship, responsive, committed

INTEGRITY | honest, principled, trustworthy, transparent

COMPASSION | empathetic, merciful, sensitive, kind, giving, forgiving, hopeful

EXCELLENCE | safety, quality, distinguished, learning, improving

SERVICE | welcoming, attentive, humble, respectful, exceeds expectations, collaborative
MEET THE LOCAL LEADER IN HEALTH CARE

Baptist Health Care is the area’s only not-for-profit health system. We are locally based, governed and led, and we exist to serve the needs of our area. Decisions at Baptist are made with the impact to our community in mind and to support our Mission of helping people throughout life's journey.

While our founders were affiliated with the local Baptist church, people of all faiths contributed to the creation of our organization, and we serve the entire community regardless of religious affiliation. For more than 70 years, we have provided care through our many locations, and we look forward to continuing that legacy for the next 70 years and beyond.

For the health needs of you and your loved ones, we hope you allow us the honor to care for you. As you read through this booklet, you will see that we offer a breadth of services. We have an amazing team of compassionate caregivers. As a member of the Mayo Clinic Care Network, our local physician experts have access to consults with those at Mayo Clinic. This level of collaborative expertise and clinical resources makes possible specialized diagnosis and treatment options right here at home.

Baptist has a history of providing convenient access to groundbreaking care – this includes the advanced services provided by our Baptist Heart & Vascular Institute, the world-class care at our Andrews Orthopaedics & Sports Medicine and our innovative programs at Baptist Cancer Institute. Now we are in the process of building the most modern health care campus in the region. Located at the corner of I-110 and Brent Lane in Pensacola, Florida, this $636 million investment includes a 10-story hospital, and the six-story Bear Family Foundation Health Center. It also will offer a behavioral medicine unit for child, adolescent, adult and geriatric inpatient care. This new location will transform health care in our community for generations to come.

Keep up with the progress of our new campus and learn more about our services and programs by visiting eBaptistHealthCare.org.

WE BEGAN OUR ORGANIZATION IN 1951 WITH ONE HOSPITAL. TODAY, BAPTIST HEALTH CARE COMPRISSES:

• Andrews Institute for Orthopaedics & Sports Medicine
• Baptist Heart & Vascular Institute
• Baptist Hospital
• Baptist Medical Group
• Baptist Medical Park – Airport
• Baptist Medical Park – Navarre
• Baptist Medical Park – Nine Mile
• Baptist Medical Park – Pace
• Gulf Breeze Hospital
• Jay Hospital
YOU MAY NOT REALIZE IT, BUT WE’RE NEIGHBORS!

My family and I are grateful to be part of this community. Like many of you, we are proud to call this area our home. I hope all Gulf Coast residents feel a similar sense of pride and belonging. It’s my belief that all families deserve access to quality health care. I am sure your goal is to stay healthy and away from a hospital or clinic. But should you need care, at Baptist Health Care you will receive quality care and feel confident in the skill and expertise of the people who provide it. Great care starts with compassionate people. For us, providing health care is personal. We take a team approach to care by involving you, our own local experts and the resources available to us as a member of the Mayo Clinic Care Network to ensure quality care close to home. Our goal is to provide preventive care information to help you stay well and a high level of clinical care when your need is more serious. I encourage you to experience the Baptist difference should you need medical expertise. Our culture is based on Christian values and driven by our Mission to help people throughout life’s journey. As a result of our patient — and family-centered culture and status as a not-for-profit health care provider, we have made a profound impact on thousands of lives. Learn about our organization that’s dedicated to you and your loved ones. Visit our website, eBaptistHealthCare.org, to view physician profiles, schedule appointments, complete health assessments and sign up for health screening reminders. Read more about the Mayo Clinic Care Network by visiting eBaptistHealthCare.org/mayo. Get to know us, and tell us how we can help you. Good health is a big part of the wonderful life we enjoy here on the Gulf Coast. You can count on us to continue reaching out to you — our neighbors — to support healthy, happy families.

Sincerely,

Mark Faulkner,
President & CEO, Baptist Health Care
Baptist Health Care's new campus represents the single largest investment in health care facilities, services and programs in Northwest Florida history. Continuing our founders’ bold vision and legacy, Baptist is making this significant investment to transform care in the community and improve the quality of life for generations to come.

**Campus**
- Investment: $636 million
- 57 acres
- Convenient location at Brent Lane/I-110

**Hospital**
- 602,000 square feet
- 10 floors
- 264 beds

**Behavioral Medicine Building**
- Adult inpatient care
- Child/youth inpatient care

**Multispecialty Health Center**
- 178,000 square feet
- 6 floors
- 162 exam rooms

**Amenities**
- Town square
- Chapel and healing garden
- Café and coffee shop
- Retail pharmacy

**New Health Campus**
Opening in 2023
WHAT EXCELLENT SERVICE MEANS FOR YOU

Having been an integral part of the Gulf Coast community for more than 70 years, most people know the Baptist Health Care name. Over those seven decades, our services and reach have become quite extensive, and we offer more locations and access points for primary and specialty care than any other provider in the area. Bottom line — we bring the care you need close to home.

Take a look at the services we provide at locations throughout the region.

BAPTIST MEDICAL GROUP

Baptist Medical Group (BMG) is our network of primary care and specialty physicians. These providers — along with their dedicated team — provide the personalized care you need close to home, with locations throughout Escambia, Santa Rosa and Baldwin counties. Our collaboration as a Mayo Clinic Care Network member connects our local physician experts with those at Mayo Clinic to share best practices and tools to enhance the quality of care we provide.

For primary care, a BMG physician can oversee all aspects of your health, including treating illness and providing preventive care and annual exams, as well as referrals to specialists. Our primary care physicians are experienced in family medicine, internal medicine, pediatrics, geriatrics and primary care sports medicine. Services provided include the following:

- Annual health checkups and evaluations
- Preventive care
- Screening for cancer and other diseases
- Long-term care for chronic medical conditions, such as diabetes and high blood pressure
- Physical exams for school, sports and summer camps
- Lab services
- Flu shots and immunizations
- Treatment of minor injuries or illnesses
- Routine care for women, including breast and pelvic exams
- Well-baby and well-child care
- Specialist referrals
- Coordinated hospital care

We also have physicians, called hospitalists, who are dedicated to providing care solely in the hospital setting. Having primary care, specialty and hospitalist physicians on one team greatly enhances your continuum of care. Take the first step to a healthier you by visiting BaptistMedicalGroup.org today to request an appointment or by calling 850.437.8600 for personal assistance in selecting the physician who is right for you.
BEHAVIORAL HEALTH
Baptist Behavioral Health Unit is a department of Baptist Hospital. Our team provides inpatient treatment children, adolescents and adults who are experiencing acute depression, anxiety, paranoia, schizophrenia, substance abuse or suicidal thoughts. Offering treatment and hope, Baptist Behavioral Medicine has been helping people with psychiatric illnesses lead fulfilling and productive lives. Recovery begins the day a patient arrives - working with the individual and a multidisciplinary team to determine the best possible treatment plan.

CANCER
We offer a team approach to fighting cancer. Our dedicated cancer team consists of oncologists, hematologists, radiation oncologists and urologists and expands to a team of specialists — pathologists, diagnosis and interventional radiologists, and general and specialty surgeons.

We listen to your questions and provide you and your loved ones with clear answers. We also provide cancer support and education to assist you with the emotional healing process as well as follow up to ensure you enjoy the best possible quality of life.

HEART AND VASCULAR
Baptist Heart & Vascular Institute is the region’s largest, most experienced cardiovascular program, providing a full range of cardiology care, leading-edge treatment options, research and prevention services. By optimizing Mayo Clinic expertise and clinical care resources, you gain the support of two expert physician teams and national caliber diagnosis and treatment options right here at home.

INFUSION SERVICES
The Baptist Infusion Center offers a wide variety of services, including those for chemotherapy, cardiology, antibiotic, rheumatoloty, osteoporsis and gastrointestinal.

IMAGING
Whether you or a loved one needs a mammogram, X-ray, PET/CT scan, MRI or other diagnostic imaging procedure, you want accurate results. Our skilled, experienced radiology physicians and technologists use the latest technology to provide clear, precise and detailed images for better diagnosis and improved treatment. We take great care to provide for your comfort.

LABORATORY
State-of-the-art equipment allows the Baptist Health Care laboratory technicians to perform a full range of tests while maintaining a short turn around time for patients. Our client base comprises physicians, community clinics, rehabilitation institutes, long-term care facilities, medical health spas, affiliate hospitals and various other institutes.

NEUROSCIENCE
Baptist Health Care provides a broad range of neuroscience services. Our caregivers ensure rapid stroke response and follow-up. The Andrews Institute Spine Center provides a comprehensive, interdisciplinary and integrated team approach for the evaluation and management of disorders of the spine including the most advanced scanning technology available, O-arm.
ORTHOPAEDICS

People throughout the entire country travel to our area to receive expert care in orthopaedics. The Andrews Institute for Orthopaedics & Sports Medicine is a world-class facility that uses a team approach to orthopaedic care for everyone from weekend warriors to professional athletes. The Andrews Institute is home to nationally recognized physicians that utilize leading-edge techniques, technology and treatments for each and every patient. Our services are offered to everyone of all activity levels.

SURGERY

If surgery is necessary, we want you to return to what’s important in life. We offer great outcomes on a broad range of the most innovative surgical procedures in our area. Now, instead of worrying about health problems or lengthy recoveries, you can return to enjoying life.

URGENT CARE AND EMERGENCY CARE

When you or your loved ones need urgent care and emergency care, it’s important to know where to go for treatment. Our urgent care centers address non-life-threatening conditions. This may be a more appropriate and cost effective treatment option than an emergency room visit. Our emergency care teams treat serious or life-threatening illnesses or injuries, but the first step to timely emergency care is to call 911.

EMERGENCY CARE LOCATIONS
Baptist Hospital
Gulf Breeze Hospital
Jay Hospital
Baptist Medical Park – Navarre*

URGENT CARE LOCATIONS
Baptist Medical Park – Airport
Baptist Medical Park – Navarre*
Baptist Medical Park – Nine Mile

*Baptist Medical Park – Navarre offers a hybrid model emergency room and urgent care service. Taking the guess work out of selecting the level of care needed, patients are evaluated and directed to the appropriate service.

WOMEN’S SERVICES

Baptist Health Care provides women with an extensive offering of health services and programs that include those for obstetrics, gynecology and breast health. Our family-centered model of care provides a comfortable experience and focuses on education, expert medical care and delivering the individualized, personal attention you deserve.
MORE LOCATIONS TO SERVE YOU

ANDREWS INSTITUTE FOR ORTHOPAEDICS & SPORTS MEDICINE
1040 Gulf Breeze Parkway, Gulf Breeze, FL 32561
850.916.8700 • AndrewsInstitute.com

Andrews Institute for Orthopaedics & Sports Medicine is located on the Gulf Breeze Hospital campus. The Andrews Institute is nationally renowned as both a specialized medical practice and research program. Regardless of fitness levels or goals, all patients can benefit from the multi-specialty ambulatory surgery, outpatient rehabilitation, diagnostic imaging, athletic performance, and research and development.

BAPTIST HOSPITAL
1000 West Moreno St., Pensacola, FL 32501
850.434.4011 • eBaptistHealthCare.org/baptisthospital

Baptist Hospital is the flagship facility of Baptist Health Care. Located in downtown Pensacola, Florida, the facility offers specialized care for oncology, heart and vascular, obstetrics and gynecology, orthopaedics, neurosciences, bariatrics, behavioral medicine, and general surgery.

BAPTIST MEDICAL GROUP
850.437.8600 • BaptistMedicalGroup.org

We offer convenient access to primary care and specialty physicians throughout the community. Call or visit our website to schedule an appointment.

BAPTIST MEDICAL PARK – AIRPORT
5100 North 12th Avenue, Pensacola, FL 32504
850.437.8500 • eBaptistHealthCare.org/bmpairport

Baptist Medical Park – Airport offers convenient access to Baptist Urgent Care, Andrews Institute for Orthopaedics & Sports Medicine, Baptist Heart & Vascular Institute, Baptist Medical Group primary care and specialty physicians, X-ray and lab services.

BAPTIST MEDICAL PARK – NAVARRE
8888 Navarre Parkway, Navarre, FL 32566
850.939.4888 • eBaptistHealthCare.org/bmpnavarre

Baptist Medical Park – Navarre offers convenient access to Baptist Emergency Room & Urgent Care, and the medical park is an outpatient medical center providing diagnostic imaging, laboratory and rehabilitative services. The campus’s medical office building provides convenient access to Andrews Institute for Orthopedics & Sports Medicine, Baptist Heart & Vascular Institute, Baptist Medical Group primary care and specialty physicians.

BAPTIST MEDICAL PARK – NINE MILE
9400 University Parkway, Pensacola, FL 32514
850.208.6000 • eBaptistHealthCare.org/bmpninemile

Baptist Medical Park – Nine Mile, located at Nine Mile Road and University Parkway in Pensacola, Florida, is a 225,000-square-foot outpatient medical center providing cardiology, neurology, surgical, diagnostic and rehabilitative services as well as after-hours urgent care and convenient access to primary and specialty physicians.
BAPTIST MEDICAL PARK – PACE
3874 Highway 90, Pace FL 32571
eBaptistHealthCare.org/bmppace
Baptist Medical Park – Pace offers convenient access to primary care and specialty physicians. The park also offers Andrews Institute Rehabilitation, lab and X-ray services as well as extended hours for walk-in care.

BAPTIST HEART & VASCULAR INSTITUTE
850.484.6500 • ebaptisthealthcare.org/Heart
Our team of 25 board-certified cardiovascular specialists provide comprehensive care for all your heart and vascular needs. Founded in 1977, Cardiology Consultants has since grown into the region’s largest, most experienced cardiovascular group, offering a full range of cardiology care, leading-edge treatment options, research and prevention services. To serve you better, we have 11 offices located throughout the community.

GULF BREEZE HOSPITAL
1110 Gulf Breeze Parkway, Gulf Breeze, FL 32561
850.934.2000 • eBaptistHealthCare.org/gulfbreezehospital
Gulf Breeze Hospital, located in south Santa Rosa County, Florida, provides acute, outpatient and emergency care, the Baptist Cancer Institute’s Ciano Cancer Center, and physician offices. Additional services include diagnostic imaging, surgery, laboratory and orthopaedics.

JAY HOSPITAL
14114 Alabama St., Jay, FL 32565
850.675.8000 • eBaptistHealthCare.org/jayhospital
Jay Hospital is located in north Santa Rosa County, Florida, and serves the Century, Jay and Flomaton communities. The hospital provides acute, long-term and emergency care services including diagnostic imaging, surgery, laboratory and rehabilitation as well as convenient access to a variety of physician specialists.
MORE ABOUT BAPTIST

MEMBER OF THE MAYO CLINIC CARE NETWORK
Through the Mayo Clinic Care Network, Baptist Health Care and Mayo Clinic physicians work together to resolve hard-to-solve cases, doing everything possible to provide you with the best care close to home. You will experience comfort knowing that two expert physician teams are collaborating on your behalf.

Not only do you have access to Baptist physician experts, but your Baptist physician can consult with a Mayo Clinic specialist regarding your care. Baptist and Mayo physicians work together on the most complex cases using an electronic connection called an eConsult. Optimizing technology and expertise allows you to get diagnosis and treatment options quickly without traveling to Mayo Clinic.

BAPTIST HEALTH CARE FOUNDATION
Since 1975, the Baptist Health Care Foundation has served the Gulf Coast community to help improve the quality of life and health of families living in our service area. While needs have changed over the years, the Foundation remains faithful to developing philanthropic resources that provide services for those in need in our community. We depend on gifts from individuals, families, organizations and local businesses to continue our proud tradition of service to others. We appreciate their support.

COMMUNITY INVOLVEMENT
As Pensacola’s only locally owned health care organization, it’s in our heart to care for communities throughout the region. Our team dedicates countless hours to providing free screenings, educational seminars, special fundraising events and more, supporting our Mission to helping people throughout life’s journey.

FOLLOW MY HEALTH
Manage your health information on the Baptist Health Care Patient Portal. An account will give you online access to check your personal records, view test results and request prescription refills. The portal also lets you send and receive secure online messages to your physician’s office and you can set up accounts to manage the care of your children and dependent adults.

For support and information, call 1.888.670.9775 or email support@followmyhealth.com.

FOR INFORMATION ABOUT OUR SERVICES, VISIT eBAPTISTHEALTHCARE.ORG OR CALL 850.434.4080.
No-hassle appointment scheduling is here. With Baptist Health Care’s EasySchedule, you can directly book online appointments with Baptist Medical Group primary and urgent care providers from your desktop computer, smart phone or other electronic device.

It’s simple.
2. Choose a provider or location.
3. Select a time.
4. Confirm your appointment.

Once you’ve confirmed your appointment, you will have the option of receiving an email or text message to remind you of your visit.

Try out this scheduling tool and give us feedback. Visit EasySchedule.com, or call 850.434.4080, and EasySchedule your appointment today.

Non-Discrimination Notice
Baptist Health Care and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex.

Language Services
Baptist Health Care facilities provide free professional medical Interpreters to people who are LEP (limited English proficiency) or who are deaf, hard of hearing, low vision, and/or blind. Please contact the House Supervisor/ADON if you need language services during your visit or stay by calling 850.434.4011.

ATENCION: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.850.434.4011.
ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis ed pou lang ki disponib gratis pou ou. Rele 1.850.434.4011.