



The Making of a Legend

A legendary tale is viewed as a story of people so heroic and selfless that it seems unbelievable. Yet here at Baptist Health Care, we have real Legends among our team. We have ordinary people who display actions filled with extraordinary Values of Ownership, Integrity, Compassion, Excellence and Service (VOICES). We honor these **Legends of Baptist Health Care** by sharing their VOICES and stories of bravery and conviction. Their kindness and commitment to serve make them legendary in Baptist history and gives us narratives to study, cherish and emulate.

Honoring

Legends of Baptist Health Care are featured permanently in photographs, and their stories are shared through video and printed booklets. They are formally honored by Baptist Health Care President and CEO Mark Faulkner and other Baptist senior leaders at the annual board meeting. Legends and their guests enjoy a dinner and presentation highlighting their generosity and dedication. Their stories are shared throughout the organization and become etched in Baptist history.



Honoring Legends

Our Values at Baptist Health Care are vital to our culture. They define who we are and how we live out our Mission and Vision. Team members demonstrate these Values of Ownership, Integrity, Compassion, Excellence and Service every day, in encounters and opportunities to serve. Let me introduce you to this year's Legends – those team members who have gone above and beyond to demonstrate our Values.

Shelly Nutt saved a life. Putting aside thoughts of her own personal safety, she helped a stranger during a very vulnerable moment in her journey.

Shaletha Robinson empowers youth and families in foster care to show them hair is beautiful, no matter the length or style, which helps them build confidence as they wait for their forever homes.

Jeanne LeGrand, Vikki Smolik and Dellanie Almond help care for patients in Baptist Hospital every day but they had quite the cat caper while trying to rescue and rehome a patient's pet.

Beverly Cooley amazed her team with her calm, problem-solver approach during the Allscripts implementation and she completely astounded them with her generous, loving heart through her fostering and adoption journey.

Jennifer Sarayba stood by her fellow team member and friend during one of the most devastating moments of her life to support her in a time of need.

Marissa Lopez and Britt McCardle took extra time and gave personal attention to decorate an apartment and turn it into a comfortable home for a woman transitioning out of mental health treatment who had not lived on her own in years.

Cherri Eman went above and beyond to help celebrate a patient on her birthday. Later, as the patient's health declined, Cherri made visits to the patient's home to reassure her that wait time would be minimal for her procedures at Gulf Breeze Hospital.

These heroic acts of selflessness embody the best of who we are. These team members – these Legends – go above and beyond their responsibilities and demonstrate how we become the trusted partner for improving the quality of life in the communities we serve. Join me in congratulating this year's honorees. Their stories inspire and remind us of the gift we each have to help people throughout life's journey.

In Service,

Mark Faulkner

President and CEO, Baptist Health Care



Shelly Nutt

R.N., Perioperative Unit Nurse Baptist Hospital

Shaletha Robinson

MSW, Foster Home Recruitment Specialist FamiliesFirst Network of Lakeview Center

Jeanne LeGrand

R.N., Cardiovascular Intensive Care Unit Nurse Baptist Hospital

Vikki Smolik

R.N., Critical Care Manager Baptist Hospital

Dellanie Almond

LCSW, Case Management Baptist Hospital

Beverly Cooley

Accounts Revenue Follow-up Supervisor Baptist Business Operations Center

Jennifer Sarayba

R.N., Case Manager Baptist Hospital

Marissa Lopez

B.S., Recovery Team Coordinator West Florida Community Care Center of Lakeview Center

Britt McCardle

B.S., Admissions Coordinator West Florida Community Care Center of Lakeview Center

Cherri Eman

RDMS, Sonographer Gulf Breeze Hospital

2019 Selection Committee

Mark Faulkner

President and CEO Baptist Health Care

Scott Raynes

Executive Vice President Baptist Health Care President Baptist Hospital, Inc.

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Cyd Cadena

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Beau Pollard

Administrator Gulf Breeze Hospital Baptist Health Care

Candy McGuyre

Director, Corporate Marketing Baptist Health Care

Mike Hutchins

Vice President Baptist Health Care Administrator, Jay Hospital

Sandy Whitaker

Vice President Baptist Health Care Corporate Development Lakeview Center, Inc.

Sarah Colley

Vice President Human Resources Baptist Health Care



Shelly **NUTT**

R.N., Perioperative Unit Nurse Baptist Hospital







leisurely summer evening boat ride on Perdido Bay took a shocking detour for **Shelly Nutt**, a nurse in the perioperative unit at Baptist Hospital. As Shelly was heading back toward the boat ramp, she noticed what she thought was a crab trap marker or buoy in the water. As she edged closer, however, Shelly realized it was a woman.

Shelly's first reaction to this situation was to be suspicious and at the very least cautious. She was alone in the boat and didn't know if she was being targeted or tricked. Then she looked more closely at the woman who was barely able to keep her head above water. The woman did not have any clothes on and she seemed confused and impaired. Shelly's emergency instincts kicked in, and she leaned over to pull her into the boat.

Shelly used all her strength to hoist the woman from the water. She then gave her a towel and extra shirt that Shelly had on hand in the boat. A storm was beginning to roll in, so the boat ride back to the ramp was choppy and shaky. The woman found was physically, mentally and emotionally exhausted.

Shelly called 911 for emergency officials to meet her at the boat ramp. She also called her husband, James, to let him know what was happening. At first the woman did not share much with Shelly except to say that she needed to get to her family, and she was tired and ready to end it all. Shelly stayed with her, talking and asking questions to learn more. Shelly mentioned local area resources and community programs that could help her.

Shelly does not know what happened to the lady after emergency officials arrived and took her away, but she affectionately refers to her as a "mermaid" in her life. She even sometimes wears a mermaid necklace in the woman's honor. Shelly does not consider what she did to be anything heroic or special, saying she was just in the right place at the right time and that all humans should help each other.

Although she may not consider herself a hero, Shelly definitely saved a life that day. Her selfless courage, Compassion and Service to help a stranger during a very dark part of her journey make Shelly a Baptist Health Care Legend.

Shaletha ROBINSON

MSW, Foster Home Recruitment Specialist FamiliesFirst Network of Lakeview Center



Serving others – especially children who have experienced trauma – is God's calling. **Shaletha Robinson**, foster home recruitment specialist for FamiliesFirst Network (FFN), offers her skills and talents at work and in the community to serve and provide compassionate care to children and families.

Shaletha has been with FFN for more than seven years. Since her days as an intern, Shaletha began caring for and styling the hair of African American foster children. She also began teaching foster parents how to care for the children's hair. More than a year ago, she became a licensed hair stylist and braiding specialist after recognizing the impact she made through the tender act of hair care. This simple gesture was empowering youth to see their hair as beautiful no matter the length or style and building much needed confidence.

According to Jenn Petion, director of administration and external affairs at FFN, 36% of the foster kids within FFN are black, while only 16% of foster parents are black. Therefore, there is a real opportunity for teaching those parents how to properly care for the children's hair. It's also an opportunity to meet the cultural identity needs of each child.

Beyond the physical makeovers, Shaletha's hair routines have helped brighten the spirits of the children. She's seen hope return and confidence grow after her sessions. Shaletha takes the children shopping and lets them choose the hair products and style they want. She may spend anywhere from one to four hours on each child's hair, depending upon the child's needs.

As she styles hair, Shaletha talks with each child, and gets to know her or him. It becomes a real bonding experience. After the hair is done, Shaletha says each child leaves feeling more encouraged and hopeful about the day. Often these children become more open to their foster families or the possibility of adoption. During one session, a teenaged girl opened up to Shaletha saying she would now consider adoption and would be open to permanent placement with a forever family. Prior to that conversation, the young girl said she would rather "age out" of foster care than be adopted. Shaletha bonded with and gained her trust. The girl volunteered something she may not have otherwise been confident enough to share.

In addition to the transformation she creates in children by doing their hair, Shaletha also has volunteered twice for disaster relief. She went with other FFN team members to the affected areas hit hard after Hurricane Irma in Miami and Hurricane Michael in Panama City. Shaletha said it was eye opening to see the conditions that foster families were living in after the storms. She was honored to help support and provide comfort to those families through FFN's sister agencies and partners.

Shaletha is committed to serving others and never considers caring for children's hair, teaching families or volunteering for disaster relief as work. She believes it's the right thing to do. Her Ownership, Integrity and Compassion make Shaletha a Baptist Health Care Legend.







Jeanne LEGRAND

R.N.,Cardiovascular Intensive Care Unit Nurse Baptist Hospital

Vikki SMOLIK

R.N., Critical Care Manager Baptist Hospital





Caring for a patient is the expectation in a hospital but trying to rescue and rehome a patient's cat is not in the job description. The great cat caper began in January of 2019 when an elderly couple, married for 57 years, arrived at Baptist Hospital. This quickly became quite the adventure for **Jeanne LeGrand**, **Vikki Smolik** and **Dellanie Almond**.

The wife came in with cardiac arrest and was admitted to the cardiovascular intensive care unit (CVICU). The husband also had renal insufficiency and dehydration, and he was admitted as well. Sadly, the wife was intubated and could not communicate. The couple had no children and no health advocate could be identified. The husband had some memory issues and only shared that he and his wife lived alone with their cat "Callie."

After three days, he was taken to CVICU, and he was able to see his "bride". It was then that he stated to Dellanie Almond, licensed clinical social worker, in case management, that he needed someone to help Callie because his wife would be very upset if something happened to their cat. Yet he admitted he didn't really care about the cat himself.

On the fourth day, Jeanne LeGrand, a nurse in CVICU reached out to Vikki Smolik, nurse and critical care manager, to request assistance with getting into the home to rescue the cat. Jeanne was willing to drive to the couple's home, but she couldn't keep the cat herself. Vikki identified a retired nurse, Phoebe Ausborn, who agreed to temporarily rehome the cat until the couple became well or another home could be identified. Meanwhile, it took days before they found the couple's keys to get inside the home. Dellanie Almond finally located them after turning over the man's shoes and finding them inside.





Dellanie ALMOND

LCSW, Social Worker Case Management Baptist Hospital





Rescuing the cat was actually much more difficult than the team realized. Vikki and Dellanie reached out to the police department once they learned that the couple had a security alarm that might be set off while trying to retrieve Callie. Jeanne was stressed about that possibility of the alarm going off and police officials arriving on the scene. Thankfully it had not been set, and Jeanne did enter safely with no alarm. Between Vikki, Jeanne and Dellanie coordinating with the police and the couple's helpful neighbor, Jeanne did enter the home on the fifth day.

Callie was hungry but seemed healthy, sitting in the patient's wheelchair waiting for someone to come home. When Jeanne approached Callie, she scurried off and hid herself behind a barricade of furniture where Jeanne could not reach her. The neighbor helped move things around so Jeanne could finally and safely retrieve the cat and take her to Phoebe.

The next day, Jeanne showed a video of Callie to the patient showing her owner that Callie was well cared for and healthy. The patient was still very weak and intubated, but her face lit up. Soon after she began to show signs of improvement after very serious initial health concerns. The couple was discharged from the hospital, and the cat was reunited with them.

This story is a true testament of dedication and commitment to helping patients no matter what, even when two team members and the patient's husband were not particularly fond of cats. This team looked beyond their personal preferences and was willing to do whatever it took to put the patient first. These acts of Ownership, Compassion and Service make Jeanne, Vikki and Dellanie each a Baptist Health Care Legend.









Beverly COOLEY

Accounts Revenue Follow-up Supervisor Baptist Business Operations Center







everly Cooley joined the Baptist Revenue Cycle team in the midst of the organization's Allscripts electronic health record transition. Joining a team during the middle of a new software implementation would be a challenge for anyone, but she immediately entered the role with a calm, sensible, problem-solver approach. Her can-do attitude was noticed by former supervisor, Maria DiMonte. As she got to know Beverly, Maria quickly became impressed by her work ethic and skill set. Then Maria learned what Beverly was embracing in her personal life and quickly became amazed.

Five years ago, Beverly opened her heart and her home to foster children. The idea first came to her at a previous job working in an OB/GYN office where she witnessed and heard stories of children in need. As a single woman, Beverly didn't know if the foster care system would allow her to help. She was delighted when she was welcomed to begin her foster-parenting journey.

Beverly's family was surprised when she first began to foster children. Her brother said it was the best decision she had ever made, but Beverly's father was skeptical at first because of the heavy commitment she has to her work. Soon after Beverly began fostering, her father's concern was gone. Beverly had found her missing puzzle piece, and she knew this was God's plan for her. Over the next five years, Beverly fostered 10 children, for both short and long-term periods of time. Things changed when she took in a baby girl named Molly. Once she held eight-pound, two-and-a-half-month-old Molly, Beverly's mind was set. They belonged together as a family.

Beverly learned that Molly had an older brother named Cody living nearby. Not wanting to keep siblings apart, Beverly offered to care for him, too. She was later granted custody of him. Almost two years later, the mother of these siblings had another child who needed a home as well. Again, Beverly stepped up, taking in her second son, Bryson, as an infant. Together, this trio brings her so much joy, along with 15-year-old daughter Kaylie who Beverly cares for along with Beverly's boyfriend.

Even while taking in a newborn and going through the adoption process for these kids, Beverly never missed a day of work. She has gone through a roller coaster of emotions, ever-changing court dates and stacks of adoption paperwork and remains positive and very committed to her role. Beverly was named the 2019 Foster Parent of the Year by the One More Child organization. Beverly said none of this would be possible without the help and support of her mother who loves and helps care for her children.

Beverly can always be found helping others with a loving heart. Her motto is that God has her right where He wants her to be and gives her everything she needs to be a mom. Her Ownership, Integrity and Compassion show in all she does and make her a Baptist Health Care Legend.

Jennifer SARAYBA

LCSW, Social Worker Case Management Baptist Hospital



n life we sometimes encounter devastating moments, and when those occur, we can only hope that someone will be by our side to support us and help us in our time. **Jennifer Sarayba**, R.N., case manager at Baptist Hospital, was that person for former Baptist team member Latascha Washington.

Latascha was almost 19 weeks pregnant when her cervix dilated. This resulted in Latascha having to deliver her daughter, Saniyah, who was born stillborn. When Latascha arrived at a local hospital to receive treatment, she was unfortunately not met with much compassion or comfort. Instead Latascha felt like a number. She was told that her one-year old son could not be in the room when she delivered so her husband would have to wait outside with him unless someone could come be with him. Latascha felt afraid and alone. She frantically began reaching out to her fellow Baptist team members and work family to see if they could come and be with him during this time as Latascha's husband is active duty in the Navy and they have no local family.

Jennifer was about to leave work, but immediately answered the call and arrived at the hospital to be with Latascha within 20 minutes. Jennifer served as Latascha's advocate staying with her for almost six hours while she labored. As Latascha and her husband were both in shock and still trying to process everything happening, Jennifer supported them emotionally during every breakdown. When the hospital nurse prompted Latascha about burial arrangements for her baby, Jennifer let the nurse know that Latascha was not ready to discuss that yet and would take things one step at a time. Jennifer asked questions to the care team and helped explain what Latascha would be facing throughout the experience.

In addition to Jennifer's heartfelt support, Latascha's Baptist family helped her get through the next several weeks by bringing her meals, cards, a basket full of goodies in addition to countless hugs, support and words of encouragement. Latascha felt so blessed and honored that so many people from her workfamily took time to be there for her at one of the lowest moments of her life, without having to ask.

Latascha wrote a letter to senior leaders at Baptist to express her sincere thanks to everyone who touched her heart and helped her through this difficult time. Latascha lets everyone know that Jennifer and others at Baptist truly live the Mission of helping people throughout life's journey, not only within the walls of the work setting but in the community as well.

Latascha has since moved to Maryland, but she still stays in touch with Jennifer and her previous work-family at Baptist. Jennifer was there on Latascha's darkest day, and she's here every day living the Values of Compassion, Excellence and Service, making Jennifer a Baptist Health Care Legend.





Britt MCCARDLE

B.S., Admissions Coordinator
West Florida Community Care Center (WFCCC)
of Lakeview Center





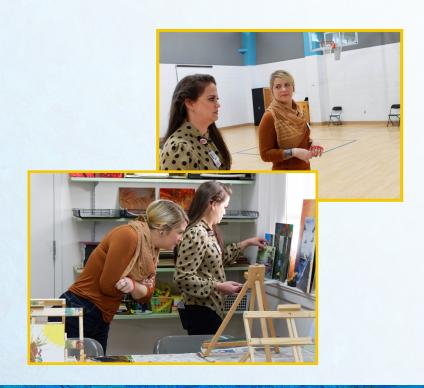


eople who transition out of mental health treatment facilities and go back into the community often feel nervous, scared and overwhelmed.

Marissa Lopez, recovery team coordinator, and Britt McCardle, admissions coordinator, at West Florida Community Care Center (WFCCC) of Lakeview Center, meet with people who are looking for a second chance in life. The two women recently worked with someone who was given the opportunity to be on her own for the first time in years after involuntary mental health treatment.

She is a spunky senior who joked with Marissa that she wanted to hire an interior decorator to arrange her new home. Marissa took her seriously and went right to work and became that decorator. Marissa could tell that all joking aside, this woman was worried and needed a trusted person to put personal touches in her new space. Marissa knew that this would help her feel more confident and comfortable.

Marissa and Britt went shopping for decorations and furnishings buying everything from lamps to pictures and much more. Marissa worked with a local thrift store to obtain larger pieces like a bed, and she arranged for the furniture to be delivered. She found accents of pink and white just like the



Marissa LOPEZ

B.S., Recovery Team Coordinator West Florida Community Care Center (WFCCC) of Lakeview Center



woman wanted, helping turn her room at an assisted-living facility into a cozy, cute apartment. Down to the last detail, Marissa and Britt arranged photos on the walls, placed towels in the bathroom, put pillows on the sofa, pouring great care and purpose into every touch. They thoughtfully chose warm and soothing colors, so that the woman could truly relax in her new space. In doing this, Marissa and Britt felt it would place her in the right mindset to start her new life.

Marissa and Britt took the time to put incredible consideration into creating a welcoming home for someone who had not had her own home in years. The woman became overjoyed and cried happy tears at the first sight of her new home. Marissa received many hugs. After completing the apartment upgrade, Marissa and Britt later refreshed the WFCCC conference room to make it a brighter and more welcoming space.

Marissa and Britt are incredibly passionate about serving others. They consider it their calling and find meaning in being kind, respectful and open to everyone, especially those with life difficulties and mental health challenges. They go out of their way to live the Values of Ownership, Compassion and Service while embracing our Mission of helping people throughout life's journey making them each a Baptist Health Care Legend.







Cherri EMAN

RDMS, Sonographer Gulf Breeze Hospital







irthdays are for celebrating and being a little spoiled by friends and family. During an appointment at Gulf Breeze Hospital, Mrs. Betty shared that it was her birthday with registered diagnostic medical sonographer **Cherri Eman**. Cherri learned, though, that Mrs. Betty would be returning home after the visit to no celebration. Cherri was compelled to do something for her.

Cherri and Mrs. Betty formed a special bond over a period of time when Mrs. Betty had to visit the imaging department frequently for treatment. Mrs. Betty could be challenging for some team members, but Cherri adored her and got along with her well.

After Cherri learned it was Mrs. Betty's birthday, she acted with her heart. Cherri called Mrs. Betty's husband to gain her address and get permission to make a visit to their home. Cherri checked her 11-year-old son out of school so he could go with her to pick out a cake and balloons. Cherri took this teaching opportunity to show her son the importance of remembering and caring for others. The pair showed up at Mrs. Betty's door to surprise her in true birthday style. Cherri never saw Mrs. Betty's face light up with joy like that before. Her son and Mrs. Betty spent a few hours together outside playing with the chickens in her yard. It was a memorable day for all of them.

As Mrs. Betty's health declined and it became difficult to come to the hospital for her procedure, Cherri visited her at home and made sure that Mrs. Betty's visits to the hospital required no waiting. Mrs. Betty later passed away, and her husband wrote a letter of appreciation, thanking Cherri for how she cared for Betty.

Cherri shows this kind of dedication and thoughtfulness to every patient she encounters. She empathizes with each one, especially since she has been through her own life-altering health situation, diagnosed with triple negative breast cancer in September of 2012. Cherri went through her own uncertain, dark journey but she has come out the other side cancer-free for almost eight years now. She's more hopeful, with a new appreciation of life. Thanks to a fertility-related clinical trial, Cheri has since been blessed with two more beautiful miracle sons. She believes that God is using her to do His work as she puts patients at ease in whatever they face when they come to see her.

Cherri gives out her personal number and tells her story to anyone who will listen. She also gives back to the community and helps other women. Her Ownership, Compassion and Service make her a trusted partner and friend to others, and that's why Cherri is a Baptist Health Care Legend.



1998

Ola Ball

D.W. McMillan Memorial Hospital

Martha Bender

Baptist Manor

Stephanie Bubien

Jay Hospital

Caren Fancher

Baptist Hospital

Carol Hall

Azalea Trace

CSU Staff

Lakeview Center

Bette Harriman

Baptist Hospital

Pam Kingry

Gulf Breeze Hospital

Shea Kirsch

Baptist Hospital

Kim McMann

Atmore Community Hospital

Shane Smith

FirstRehab

1999

Dennis Burr

Baptist Hospital

Suzanne Cobbs

Lakeview Center

Mari Harvey

Baptist Hospital

Robert Hodges

Jay Hospital

Judy Hull

Baptist Hospital

Signoria Jones

Baptist Hospital

Cynthia Lindsey

Azalea Trace

Phlecia Partain

Baptist Manor

Theresa Rosser

Gulf Breeze Hospital

Lillie Sanders

D.W. McMillan Memorial

Hospital

Grady Slay

Atmore Community Hospital

2000

Brenda Braun

Azalea Trace

Tracy Cox

Lakeview Center

Eddie Ishmael

Baptist Hospital

Barbara Jowers

Gulf Breeze Hospital

Robert Kincaid, M.D.

FirstPhysicians

Kelly Lambeth

Baptist Hospital

Eldnar McGhee

Atmore Community Hospital

Carole Reuben

Baptist Manor

Michael Rowell

Jay Hospital

Benny Schundelmier

Baptist Hospital

Anita Soto

Lakeview Center

Starlinne Whatley

D.W. McMillan Memorial Hospital

Phyllis Wisdom

Baptist Hospital

2001

Nancy Adams

Baptist Home Health Care

Beckie Armstrong

D.W. McMillan

Memorial Hospital

Michelle Ballentine

Baptist Medical Park - Nine Mile

Marty Bolden

FirstPhysicians

Omega Harris

Azalea Trace

Patricia Madden

Jay Hospital

Tommy Mayhair

Baptist Manor

Dottie Padgett

Atmore Community Hospital

Sarah Rodriguez

Baptist Hospital

Debbie Roper-Smith

Lakeview Center

Angie Thompson

Lakeview Center

Pat Watts

Gulf Breeze Hospital

Ginger Wilson

Lakeview Center

James Whaley

Baptist Hospital

2002

Kara Adkinson

Azalea Trace

Priscilla Baldwin and

Kip Schulenberg

Lakeview Center

Jennifer Brown

Atmore Community

Hospital

Elaine Coats and

Sherry King

Lakeview Center

Erlene Henderson

Jay Hospital

Sherry Lifsey

Gulf Breeze Hospital

Eva Marshall

Baptist Manor

Monica Miller

Baptist Hospital

Glenn Moe

Baptist Hospital

Ruth Shields

Gulf Breeze Hospital

Mabel Thomas

D.W. McMillan

Memorial Hospital

Tony Whitmer

Baptist Hospital

Dave Wilkins

Baptist Hospital



2003

Lee Edwards

Lakeview Center

Dan Hamel

Lakeview Center

Tina Flowers

Jay Hospital

DeAndra Kirkland

Baptist Home Health Care

Tommy Johnson

Gulf Breeze Hospital

Mary Manning

Baptist Manor

Cora Matthews

Atmore Community

Hospital

Linda Payne

Baptist Hospital

Betty Smith

Baptist Hospital

Charles Stone

D.W. McMillan

Memorial Hospital

Tollie Yancey

Baptist Hospital

2004

Mary Jane Schrock, Joyce Weber and Janice Yoder

Atmore Community Hospital

Tammy Turner

D.W. McMillan

Memorial Hospital

Becky Nelson

Jay Hospital

Pat Travis

Baptist Manor

Comer Knight

Baptist Hospital

Yoko Tittel

Baptist Hospital

Karolyn Kendall

Gulf Breeze Hospital

Niki Underwood

Lakeview Center

2005

Linda Lowrey

Atmore Community

Hospital

Kav Fields

Jay Hospital

Gloria Young

Baptist Manor

James Lichliter

Baptist Hospital

Jackie Kelley

Baptist Hospital

Steve Jenkins

Gulf Breeze Hospital

Felecia Galloway

Lakeview Center

Donald Ward Lakeview Center

Ann Lewis

Lakeview Center

2006

Joan Stanley

Atmore Community Hospital

Joanna Conlin

Baptist Hospital

John Robertson

Baptist Hospital

Cynthia Fischer

Baptist Manor

Coinda Lawhead Gulf Breeze Hospital

Debbie Nelson

Jay Hospital

Leigh Ann Herrin

Lakeview Center

Peggy lacuzio

Lakeview Center

2007

Deirdre Everett

Baptist Hospital

Zella Johnson

Baptist Hospital

Sarah Jones

Baptist Hospital

Scott Mohler

Baptist Hospital

Julie Moore

Baptist Hospital

Jaclyn Rockco

Baptist Hospital

Mikosha "Miko" Franklin

Lakeview Center

Elsie Green

Lakeview Center

2008

Amy Boudreaux

Lakeview Center

Don Goins

Baptist Manor

Kim Hayes

Jay Hospital

Ashley Lundell Baptist Hospital

Carrie Robinson

Baptist Hospital

Lindsay Sutley

Baptist Medical Park - Nine Mile

2009

Carol Bergeron

Gulf Breeze Hospital

Rosa Davis

Atmore Community Hospital

Karen Justin-Tanner

Baptist Hospital

Cheryl Ray

Baptist Hospital

Moira Sheridan Baptist Hospital

2010

Erica Elkins-Little

Atmore Community Hospital

Sherry English

Baptist Hospital

Lauren Dial

Baptist Hospital

Susan Hadden

Gulf Breeze Hospital



Sika Simutowe Baptist Hospital Ray White

Lakeview Center

2011

Ann Rudi Baptist Hospital

Marie Strohl Baptist Hospital

Tom Wiscombe

Baptist Hospital

Patsy Jackson Jay Hospital

Rachel Jones
Lakeview Center

Linda Roush Lakeview Center

Eva White Lakeview Center

2012

Patrice Smith Atmore Community Hospital

John Matson Baptist Hospital

Peter Rozendale Baptist Hospital

Kathy Linkous Gulf Breeze Hospital

Rita Potomski
Gulf Breeze Hospital

Caroline Klages Lakeview Center

2013

Kim Himes Atmore Community Hospital

Gaye Miller
Baptist Hospital
Vicki Pratt
Baptist Hospital

Wendy Devanney
Gulf Breeze Hospital

Raenee Douglas

Gulf Breeze Hospital

Lauren Elsas

Gulf Breeze Hospital

Philip Elsas

Gulf Breeze Hospital

Shannon RichardsonGulf Breeze Hospital

Caprice Blizzard

Lakeview Center

Raymond Stokes, Jr. Lakeview Center

2014

Amy Dunckel

Baptist Medical Park

– Nine Mile

Jim Richardson

Lakeview Center, Inc.

Courtney Campbell Baptist Hospital

Rachel Forehand Baptist Hospital

Shelby Howell

Baptist Hospital

Jac Cote Baptist Hospital

Patsy Eady Gulf Breeze Hospital

Angela Locke Gulf Breeze Hospital

2015

Whitney Jordan
Baptist Hospital

Angela Bouzios Baptist Hospital

Judy Brahier

Global Connections to Employment, Inc.

Frank Fazio

Gulf Breeze Hospital

Andrea Hendrix

Gulf Breeze Hospital

Kendall Kubik

Gulf Breeze Hospital

Lauren Osborne

Gulf Breeze Hospital

2016

Katrina Snider

Baptist Hospital

Alicia Williams

Baptist Heart & Vascular Institute

Pam Walker

Global Connections to Employment, Inc.

Bobby Farmer

Gulf Breeze Hospital

Donna Goodale

Gulf Breeze Hospital

2017

Arthur "Jim" Conway

Baptist Hospital

Michael McKenzie

Baptist Hospital

Jon Neyman Baptist Hospital

Kati Andrews

Lakeview Center

2018

Dellanie Almond

Baptist Hospital

Leah Hancock

Gulf Breeze Hospital

Holli Dennis

Baptist Hospital

Jeremy Schell

Global Connections to

Employment

Emily Littlejohn

Gulf Breeze Hospital

Betsy Killam

Lakeview Center

Lakoviov Conto

Haley Morrissette Lakeview Center



OURMISSION

Helping people throughout life's journey.

OURVISION

To be <u>the</u> trusted partner for improving the quality of life in the communities we serve.

OURVALUES

Guided by Christian values, we commit to the following:

OWNERSHIP

accountable, engaged, stewardship, responsive, committed

INTEGRITY |

honest, principled, trustworthy, transparent

COMPASSION I

empathetic, merciful, sensitive, kind, giving, forgiving, hopeful

EXCELLENCE |

safety, quality, distinguished, learning, improving

SERVICE I

welcoming, attentive, humble, respectful, exceeds expectations, collaborative





