

2021
Legends

of Baptist Health Care



BAPTIST
HEALTH CARE



The Making of a Legend

A legendary tale is viewed as a story of people so heroic and selfless that it seems unbelievable. Yet here at Baptist Health Care, we have real Legends among our team. We have ordinary people who display actions filled with extraordinary Values of Ownership, Integrity, Compassion, Excellence and Service (VOICES). We honor these **Legends of Baptist Health Care** by sharing their VOICES and stories of bravery and conviction. Their kindness and commitment to serve make them legendary in Baptist history and gives us narratives to study, cherish and emulate.

Honoring

Legends of Baptist Health Care are featured permanently in photographs, and their stories are shared through video and printed booklets. They are formally honored by Baptist Health Care President and CEO Mark Faulkner and other Baptist senior leaders at the annual board meeting. Legends and their guests enjoy a dinner and presentation highlighting their generosity and dedication. Their stories are shared throughout the organization and become etched in Baptist history.

Honoring Legends

Our Values at Baptist Health Care are vital to our culture. They define who we are and how we live out our Mission and Vision. Team members demonstrate these Values of Ownership, Integrity, Compassion, Excellence and Service every day, in encounters and opportunities to serve. Let me introduce you to this year's Legends – those team members who have gone above and beyond to demonstrate our Values.

Nova Francis led the charge on team member exposures and setting up a team member health clinic after Baptist received its first COVID-19 patient. She helped hundreds of team members, guiding them throughout the beginning of the pandemic while sharing her knowledge and compassion.

Michelle Covell opened up her home to team members after Hurricane Sally. Fellow night shift nurses were tired of their long commute since the storm destroyed the Pensacola Bay Bridge to travel to and from Gulf Breeze. Michelle graciously gave them a place to stay, including a pet, and donated fuel to a team member in need.

Patty McCall learned that a fellow team member could no longer drive to work due to an upcoming cataract surgery. She began picking him up and bringing him home when they had the same shifts, so his wife and young children's sleep would not be disturbed around his work schedule. Patty also brought treats for the Carter family, quickly forming a friendship and bond with them.

Mary Daron saved a life when she drove down Highway 87 near Navarre. She was the first person to pull over to peek into a burning car on the side of the road. Mary discovered a woman was still in the car and in distress. Her quick actions and calm demeanor rescued this woman, and she updated the driver's family until first responders arrived.

Dianne Thompson and **Gigi Laliberty** saw a need for their team members in Behavioral Health who needed groceries and cleaning supplies after the pandemic began. They partnered with a local church's food ministry and have been making donations and deliveries to those people in need, and they continue to help today.

Hurricane Sally caused flooding for Vicki, a team member at Behavioral Health, whose apartment was in real need of repairs. Vicki could not physically pack or move her belongings, so her work family came to her rescue. A group from Behavioral Health (**Chad Havers**, **Jennifer Foltman**, **Natalie Beyers**, **Mary Hawkins**, **Andy Barrett** and **Rachel Griffin**, along with **JP Jones** in Plant Ops) spent hours on a Saturday helping pack, haul and relocate Vicki to a safe space so her home could be repaired.

These heroic acts of selflessness embody the best of who we are. These team members – these **Legends of Baptist Health Care** – go above and beyond their responsibilities and go outside our campus walls to live out our Values in extraordinary ways. Join me in congratulating this year's honorees. Their stories inspire and remind us of the gift we each have to help people throughout life's journey.

In Service,



Mark Faulkner

President and CEO, Baptist Health Care



2021 *Legends* of Baptist Health Care

Nova Francis

APRN, FNP-C, CEN
Clinical Interventionist for Sepsis
Baptist Health Care

Michelle Covell

R.N., BSN
ICU
Gulf Breeze Hospital

Patricia “Patty” McCall

R.N., Charge Nurse
Emergency Room
Baptist Hospital

Mary Daron

Medical Assistant
BHC Team Member Health

Dianne Thompson

R.N., Mental Health Nurse
Behavioral Health Unit
Baptist Hospital

Gigi Laliberty

Recreational Therapist/Psychiatric Tech
Behavioral Health Unit
Baptist Hospital

Chad Havens

M.S., Behavioral and Mental Health Therapist
Behavioral Health Unit
Baptist Hospital

JP Jones

Plant Mechanic
Plant Operations
Baptist Hospital

Jennifer Foltman

R.N., House Supervisor
Behavioral Health Unit
Baptist Hospital

Andy Barrett

R.N., Clinical Quality Manager
Behavioral Health Unit
Baptist Hospital

Mary Hawkins

R.N., Clinical Manager
Behavioral Health Unit
Baptist Hospital

Natalie Beyers

R.N., BSN, House Supervisor
Behavioral Health Unit
Baptist Hospital

Rachel Griffin

R.N., Care Coordinator
Behavioral Health Unit
Baptist Hospital

2021 Selection Committee

Mark Faulkner

President and CEO
Baptist Health Care

Brett Aldridge

Senior Vice President
Strategy and Business Development
Baptist Health Care
Administrator
Baptist Hospital

Julie Cardwell

Senior Vice President
Baptist Health Care
President
Baptist Medical Group

Cynde Gamache

Vice President and
Chief Nursing Officer
Baptist Health Care

Jennifer Grove

Vice President, External Affairs
Baptist Health Care

Cyd Cadena

Senior Vice President
Operations
Baptist Health Care

Beau Pollard

Administrator
Gulf Breeze Hospital
Baptist Health Care

Candy McGuyre

Director, Corporate Marketing
Baptist Health Care

Mike Hutchins

Vice President
Baptist Health Care
Administrator, Jay Hospital

Andy Terry

Vice President
Revenue Management
Baptist Health Care

Nova FRANCIS

APRN, FNP-C, CEN

Clinical Interventionist for Sepsis
Baptist Health Care



On March 4, 2020, we cared for our first COVID-19 positive patient. More than 130 team members had encountered that patient. Little was known about the virus at that time, and CDC guidance on treating team member exposures was evolving. We needed to act quickly and use available resources to protect our team members and patients.

On this day, Nova Francis was asked to lead the charge in swabbing our team members and providing guidance to them regarding exposure risk and quarantine practices. Nova didn't hesitate to serve our team members and organization, despite the potential risk to her own health and safety.

Nova continued to work in this capacity for months, aligning closely with Team Member Health to create a clinic for exposures. Operationally, she created practices and processes with the lab and other departments to ensure a smooth experience for the team members involved. Her operational efforts, though, pale in comparison to the unceasing kindness and care she showed to team members during this difficult time. She worked around the clock, evenings and weekends, to swab our team members because it was important to her to make sure they had the answers they needed. She spent time with each person, listening and providing follow-up calls. She even made a house call to a team member who was too weak to visit in person for testing.

Team Member Health's office received many calls from those who expressed deep appreciation for Nova's heart of gold as she lives our Values of Ownership, Compassion and Service. Her passion for her work and caring for others caused her, at times, to be moved to tears while speaking about our team members. Her peers describe her as an incredible woman who continues to be a valuable resource to lean on when needed. Although she is no longer coordinating the Team Member Health clinic, she does continue to support that department. Because she generously shares her training, knowledge and kindness, Nova is a Baptist Health Care Legend.

Michelle COVELL

R.N., BSN

ICU

Gulf Breeze Hospital

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The impacts of Hurricane Sally affected our organization and our people in numerous ways, including subsequent damage to main traffic routes. Imagine caring for patients with critical needs for 12 hours – patients suffering with COVID-19, respiratory issues, heart irregularities, diabetic crises, strokes and so much more. Then, after a long shift, when you are ready to rest, your drive home may take up to two hours. Team members could no longer travel the Pensacola Bay Bridge to and from Gulf Breeze. Hurricane-force winds and seas caused huge construction barges to break free of moorings and strike the bridge. The damage took the bridge out of commission for more than eight months. Michelle Covell, a critical care nurse in Gulf Breeze Hospital's intensive care unit, listened to fellow night shift nurses explain how hours were added to their daily commute, and she decided to act.

Michelle is fortunate to live a few minutes from her hospital location, and she wanted to do something to help her fellow teammates who repeatedly made the tedious commute. She offered a bedroom to co-workers making that long trip to and from Gulf Breeze. She and her husband had the available room since her grown sons now live on their own in other states. Michelle used the space in her home and in her heart to take a burden off of these tired ICU caregivers. She worked out a plan with two different team members to let them sleep and eat at her home while working out their weekly shifts. The team members took Michelle up on her offer, and they were able to relax and unwind without having to spend the extra time on the road. Michelle welcomed one of the new houseguests to bring her dog and made extra arrangements so it could be kept separate from her own pet. That same individual needed gas after the storm when fuel was hard to find. True to form, Michelle shared what she had.

Michelle felt she did nothing extraordinary and was just doing what she could to help. She wished more team members would have taken her offer to stay. Her Values of Integrity, Compassion and Service are evident in how she cares for her work family, patients and everyone she meets. Because she steps up to help and problem-solve, Michelle is a Baptist Health Care Legend.



Patricia “Patty” McCALL

R.N., Charge Nurse
Emergency Room
Baptist Hospital



Don Carter, a technician in Baptist Hospital's ER, needed cataract surgery, and his vision had become too poor to drive safely at night. Since he worked the night shift on weekends, his situation was a challenge. Don and his wife would load up their four children near bedtime so his wife could drive him to work. Then she would have to wake the kids up in the morning to pick Don up when his shift ended. When Patty McCall found out what the Carter family was doing, she offered to drive Don to and from work. On every occasion when the two were on shift together, Patty would drive out of her way to pick up and take Don home. She continued this until Don had his cataract surgery.

Patty would often stop by the store to purchase treats for Don's kids. Don would protest, but Patty just responded by buying more goodies the next time. She would stay to chat with Don's wife and children. They came to adore Patty and looked

forward to times when she'd stay to visit with them.

Patty saw a need and acted on it. Her selfless and kind actions blessed this family. They will never forget the comfort and friendship she brought them and the burden that she eased. Don said he has been a witness to Patty's many acts of kindness toward patients and other team members over the years. Now he experienced it on a more personal level, and he wishes to acknowledge her extraordinary compassion.

If you ask Patty, she will tell you she was simply doing what she could to help. If you ask the Carter family, you will know that Patty's actions blessed them beyond measure. Patty lives the Values of Ownership, Compassion and Service, and that's why she is a Baptist Health Care Legend.

Mary DARON

Medical Assistant
BHC Team Member Health

2021
Legends
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Driving down Highway 87 near Navarre in November of 2021, Mary Daron noticed something burning along the side of the road. At first, she didn't give it much thought. All that changed quickly when she realized it was a car on fire. Her first thought was that she needed to report the fire, so she grabbed her phone and dialed 911. At the same time, she realized that no one was stopping to assist. Mary didn't hesitate to pull over and make her way toward the burning car. She immediately realized a woman was still in the driver's seat.

Flames had engulfed the car's front end, driver's side and underside. As Mary determined what to do next, another driver pulled over to help. He happened to be a student paramedic. Together they solved for the quickest, safest way to extract the driver. To add to the struggle of the situation, the driver's seat belt would not unbuckle.

A third passerby stopped to help. The trio found a boxcutter and used it to cut the seat belt loose. Together they pulled the victim from the burning car.

Mary's work wasn't over, though. With the car now completely engulfed, the driver had to be moved further away from the scene. Mary directed the others to move their cars to a safer distance.

She realized the driver was badly burned down the entire length of her left leg. Mary gave instructions to bystanders to gather first aid supplies since neither police nor fire and rescue were yet on the scene. As she gave first aid to the driver, she realized the injured woman was going into shock.

Once first responders arrived, Mary picked up the woman's personal belongings. The driver's phone was ringing, so Mary answered. The caller – a family member – listened as Mary explained the situation. The family was shocked by what had occurred, and also, so very grateful for the kindness of strangers who stopped to help.

Mary was the first responder at the scene. Without her quick action to offer aid, the driver may have perished. Mary was very fortunate that she escaped with only singed hair. She is a selfless and courageous individual who lives the Values of Ownership, Integrity, Compassion and Service. Mary is also a Baptist Health Care Legend.



Dianne THOMPSON

R.N., Mental Health Nurse
Behavioral Health Unit
Baptist Hospital



Pandemic impacts go beyond the health of our community and patients at Baptist. The world has been affected by supply chain issues and shortages of essential items. Team members in the Baptist Hospital Behavioral Health Unit experienced a drop in work hours due to fewer patients receiving inpatient care during the height of COVID-19. They also had difficulty finding needed food and cleaning supplies.

Anita “Dianne” Thompson and Gigi Laliberty saw the need and partnered with Brownsville Assembly of God’s food ministry to obtain donated bottled water and foods. Canned goods, cereal, bread and other supplies greatly helped these team members who were struggling to find them. Some team members began checking in with Dianne and Gigi for specific needs.

The duo’s efforts began with word of mouth and quickly grew beyond the walls at Baptist. The need increased further after Hurricane Sally hit in September 2020. Dianne



Gigi LALIBERTY

Recreational Therapist/Psychiatric Tech

Behavioral Health Unit

Baptist Hospital

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of Baptist Health Care

recruited more volunteer help for pick-up and delivery support. After filling up her own minivan, Dianne arranged for a truck to drop off perishable, refrigerated and frozen foods. Team members could take items such as fruit, milk and lunch meat home to their families. Gigi helped Dianne with distribution, especially the loading and unloading of supplies. Gigi also helped store and package supplies, and she made multiple trips to meet staff who were not working or able to pick up donations during Dianne's scheduled pick-up times.

Dianne and Gigi are called to serve others and have big hearts for their patients and work family. They stepped up to help those faced with life difficulties during the pandemic and after hurricane devastation, and they are still helping out today. Dianne and Gigi go out of their way to live the Values of Ownership, Compassion and Service. They embody our Mission of helping people throughout life's journey, and they are Baptist Health Care Legends.



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Chad
Havens

M.S., Behavioral and
Mental Health Therapist
Behavioral Health Unit
Baptist Hospital



JP
JONES

Plant Mechanic
Plant Operations
Baptist Hospital



Jennifer
FOLTMAN

R.N., House Supervisor
Behavioral Health Unit
Baptist Hospital



Andy
BARRETT

R.N., Clinical Quality Manager
Behavioral Health Unit
Baptist Hospital

Mary
HAWKINS

R.N., Clinical Manager
Behavioral Health Unit
Baptist Hospital



Natalie
BEYERS

R.N., BSN, House Supervisor
Behavioral Health Unit
Baptist Hospital



Rachel
GRIFFIN

R.N., Care Coordinator
Behavioral Health Unit
Baptist Hospital





Pictured (front row from left) Jennifer Foltman, Vicki Leyva and Andy Barrett
(back row from left) Chad Havens, Mary Hawkins and JP Jones

Vicki Leyva, longtime unit coordinator on Behavioral Health's youth unit, experienced apartment flooding due to Hurricane Sally. Vicki was staying in a complex that needed repairs. She needed to leave, but she could not physically move or pack her belongings. That's when her work family stepped up to help.

Vicki's supervisor, Rachel Griffin, asked for assistance from others to move Vicki into a safe, comfortable environment. Word quickly spread about Vicki's situation, and nearly a dozen team members (and some of their family members and former Baptist team members) volunteered to aid Vicki. Chad Havens, JP Jones, Jennifer Foltman, Natalie Beyers, Mary Hawkins, Andy Barrett and Rachel took time on a weekend to rent a truck, pack up Vicki's belongings and move them into temporary storage. This occurred immediately after the storm when some of these team members were dealing with their own post-hurricane clean-up and damage. This team recognized that Vicki needed their help immediately.

Vicki lives alone and is in her 70s. Such a demanding physical effort was not feasible for her to do without help. But Vicki is special to the team since she has worked at the Baptist Hospital Behavioral Health Unit for over 20 years. Her team knows and loves her. They put their own time and needs aside to haul everything Vicki owned. The Baptist materials management team and Jennifer donated boxes to help with moving the items. Manager Ingrid Whitcher stayed behind to oversee the work responsibilities so some of the team members could volunteer. Several months later, with the repairs made, Vicki was able to move back into her apartment. Mary and her husband helped Vicki transition her belongings home. The Foundation Helping Hands program helped Vicki cover utility costs after the storm. Each person ensured Vicki was cared for and secure.

While the hurricane impacted so many, these team members went above and beyond to donate their time and pool resources to assist Vicki. They said that they did the right thing – help a fellow member of their team. These individuals exemplify the Values of Ownership, Integrity, Compassion and Service, making everyone in this group Baptist Health Care Legends.



Legends

FROM PAST YEARS

1998

Ola Ball

D.W. McMillan Memorial
Hospital

Martha Bender

Baptist Manor

Stephanie Bubien

Jay Hospital

Caren Fancher

Baptist Hospital

Carol Hall

Azalea Trace

CSU Staff

Lakeview Center

Bette Harriman

Baptist Hospital

Pam Kingry

Gulf Breeze Hospital

Shea Kirsch

Baptist Hospital

Kim McMann

Atmore Community Hospital

Shane Smith

FirstRehab

1999

Dennis Burr

Baptist Hospital

Suzanne Cobbs

Lakeview Center

Mari Harvey

Baptist Hospital

Robert Hodges

Jay Hospital

Judy Hull

Baptist Hospital

Signoria Jones

Baptist Hospital

Cynthia Lindsey

Azalea Trace

Phlecia Partain

Baptist Manor

Theresa Rosser

Gulf Breeze Hospital

Lillie Sanders

D.W. McMillan Memorial Hospital

Grady Slay

Atmore Community Hospital

2000

Brenda Braun

Azalea Trace

Tracy Cox

Lakeview Center

Eddie Ishmael

Baptist Hospital

Barbara Jowers

Gulf Breeze Hospital

Robert Kincaid, M.D.

FirstPhysicians

Kelly Lambeth

Baptist Hospital

Eldnar McGhee

Atmore Community
Hospital

Carole Reuben

Baptist Manor

Michael Rowell

Jay Hospital

Benny Schundelmier

Baptist Hospital

Anita Soto

Lakeview Center

Starlinne Whatley

D.W. McMillan Memorial Hospital

Phyllis Wisdom

Baptist Hospital

2001

Nancy Adams

Baptist Home Health Care

Beckie Armstrong

D.W. McMillan
Memorial Hospital

Michelle Ballentine

Baptist Medical Park – Nine Mile

Marty Bolden

FirstPhysicians

Omega Harris

Azalea Trace

Patricia Madden

Jay Hospital

Tommy Mayhair

Baptist Manor

Dottie Padgett

Atmore Community
Hospital

Sarah Rodriguez

Baptist Hospital

Debbie Roper-Smith

Lakeview Center

Angie Thompson

Lakeview Center

Pat Watts

Gulf Breeze Hospital

Ginger Wilson

Lakeview Center

James Whaley

Baptist Hospital

2002

Kara Adkinson

Azalea Trace

Priscilla Baldwin and

Kip Schulenberg

Lakeview Center

Jennifer Brown

Atmore Community
Hospital

Elaine Coats and

Sherry King

Lakeview Center

Erlene Henderson

Jay Hospital

Legends

FROM PAST YEARS

2003

Lee Edwards
Lakeview Center

Dan Hamel
Lakeview Center

Tina Flowers
Jay Hospital

DeAndra Kirkland
Baptist Home Health Care

Tommy Johnson
Gulf Breeze Hospital

Mary Manning
Baptist Manor

Cora Matthews
Atmore Community
Hospital

Linda Payne
Baptist Hospital

Betty Smith
Baptist Hospital

Charles Stone
D.W. McMillan
Memorial Hospital

Tollie Yancey
Baptist Hospital

2004

**Mary Jane Schrock, Joyce
Weber and Janice Yoder**
Atmore Community Hospital

Tammy Turner
D.W. McMillan
Memorial Hospital

Becky Nelson
Jay Hospital

Pat Travis
Baptist Manor

Comer Knight
Baptist Hospital

Yoko Tittel
Baptist Hospital

Karolyn Kendall
Gulf Breeze Hospital

Niki Underwood
Lakeview Center

2005

Linda Lowrey
Atmore Community
Hospital

Kay Fields
Jay Hospital

Gloria Young
Baptist Manor

James Lichliter
Baptist Hospital

Jackie Kelley
Baptist Hospital

Steve Jenkins
Gulf Breeze Hospital

Felecia Galloway
Lakeview Center

Donald Ward
Lakeview Center

Ann Lewis
Lakeview Center

2006

Joan Stanley
Atmore Community Hospital

Joanna Conlin
Baptist Hospital

John Robertson
Baptist Hospital

Cynthia Fischer
Baptist Manor

Coinda Lawhead
Gulf Breeze Hospital

Debbie Nelson
Jay Hospital

Leigh Ann Herrin
Lakeview Center

Peggy Iacuzio
Lakeview Center

2007

Deirdre Everett
Baptist Hospital

Zella Johnson
Baptist Hospital

Sarah Jones
Baptist Hospital

Scott Mohler
Baptist Hospital

Julie Moore
Baptist Hospital

Jaclyn Rockco
Baptist Hospital

Mikosha "Miko" Franklin
Lakeview Center

Elsie Green
Lakeview Center

2008

Amy Boudreaux
Lakeview Center

Don Goins
Baptist Manor

Kim Hayes
Jay Hospital

Ashley Lundell
Baptist Hospital

Carrie Robinson
Baptist Hospital

Lindsay Sutley
Baptist Medical Park – Nine Mile

Legends

FROM PAST YEARS

2009

Carol Bergeron
Gulf Breeze Hospital

Rosa Davis
Atmore Community Hospital

Karen Justin-Tanner
Baptist Hospital

Cheryl Ray
Baptist Hospital

Moirá Sheridan
Baptist Hospital

2010

Erica Elkins-Little
Atmore Community Hospital

Sherry English
Baptist Hospital

Lauren Dial
Baptist Hospital

Susan Hadden
Gulf Breeze Hospital

Sika Simutowe
Baptist Hospital

Ray White
Lakeview Center

2011

Ann Rudi
Baptist Hospital

Marie Strohl
Baptist Hospital

Tom Wiscombe
Baptist Hospital

Patsy Jackson
Jay Hospital

Rachel Jones
Lakeview Center

Linda Roush
Lakeview Center

Eva White
Lakeview Center

2012

Patrice Smith
Atmore Community Hospital

John Matson
Baptist Hospital

Peter Rozendale
Baptist Hospital

Kathy Linkous
Gulf Breeze Hospital

Rita Potomski
Gulf Breeze Hospital

Caroline Klages
Lakeview Center

2013

Kim Himes
Atmore Community Hospital

Gaye Miller
Baptist Hospital

Vicki Pratt
Baptist Hospital

Wendy Devanney
Gulf Breeze Hospital

Raeneé Douglas
Gulf Breeze Hospital

Lauren Elsas
Gulf Breeze Hospital

Philip Elsas
Gulf Breeze Hospital

Shannon Richardson
Gulf Breeze Hospital

Caprice Blizzard
Lakeview Center

Raymond Stokes, Jr.
Lakeview Center

2014

Amy Duncel
Baptist Medical Park
– Nine Mile

Jim Richardson
Lakeview Center, Inc.

Courtney Campbell
Baptist Hospital

Rachel Forehand
Baptist Hospital

Shelby Howell
Baptist Hospital

Jac Cote
Baptist Hospital

Patsy Eady
Gulf Breeze Hospital

Angela Locke
Gulf Breeze Hospital

2015

Whitney Jordan
Baptist Hospital

Angela Bouzios
Baptist Hospital

Judy Brahier
Global Connections to
Employment, Inc.

Frank Fazio
Gulf Breeze Hospital

Andrea Hendrix
Gulf Breeze Hospital

Kendall Kubik
Gulf Breeze Hospital

Lauren Osborne
Gulf Breeze Hospital

Legends

FROM PAST YEARS

2016

Katrina Snider

Baptist Hospital

Alicia Williams

Baptist Heart & Vascular
Institute

Pam Walker

Global Connections to
Employment, Inc.

Bobby Farmer

Gulf Breeze Hospital

Donna Goodale

Gulf Breeze Hospital

2017

Arthur "Jim" Conway

Baptist Hospital

Michael McKenzie

Baptist Hospital

Jon Neyman

Baptist Hospital

Kati Andrews

Lakeview Center

2018

Dellanie Almond

Baptist Hospital

Leah Hancock

Gulf Breeze Hospital

Holli Dennis

Baptist Hospital

Jeremy Schell

Global Connections to
Employment

Emily Littlejohn

Gulf Breeze Hospital

Betsy Killam

Lakeview Center

Haley Morrisette

Lakeview Center

2019

Shelly Nutt

Baptist Hospital

Shaletha Robinson

FamiliesFirst Network of
Lakeview Center

Jeanne LeGrand

Baptist Hospital

Vikki Smolik

Baptist Hospital

Dellanie Almond

Baptist Hospital

Beverly Cooley

Baptist Business Operations
Center

Jennifer Sarayba

Baptist Hospital

Marissa Lopez

West Florida Community Care
Center
of Lakeview Center

Britt McCardle

West Florida Community Care
Center
of Lakeview Center

Cherri Eman

Gulf Breeze Hospital

2020

Legendary VOICES

All team members in
the organization were
recognized for extra-
ordinary work during
the COVID-19 pandemic.



OUR MISSION

Helping people throughout life's journey.

OUR VISION

To be *the* trusted partner for improving the quality of life in the communities we serve.

OUR VALUES

Guided by Christian values, we commit to the following:

OWNERSHIP | accountable, engaged, stewardship, responsive, committed

INTEGRITY | honest, principled, trustworthy, transparent

COMPASSION | empathetic, merciful, sensitive, kind, giving, forgiving, hopeful

EXCELLENCE | safety, quality, distinguished, learning, improving

SERVICE | welcoming, attentive, humble, respectful, exceeds expectations, collaborative



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See our video at eBaptistHealthCare.org/Legends.

