





The Making of a Legend

A legendary tale is viewed as a story of people so heroic and selfless that it seems unbelievable. Yet here at Baptist Health Care, we have real Legends among our team. We have ordinary people who display actions filled with extraordinary Values of Ownership, Integrity, Compassion, Excellence and Service (VOICES). We honor these **Legends of Baptist Health Care** by sharing their VOICES and stories of selflessness and conviction. Their kindness and commitment to serve make them legendary in Baptist history and gives us narratives to study, cherish and emulate.

Honoring

Legends of Baptist Health Care are featured in photographs, and their stories are shared through video and printed booklets. They are formally honored by Baptist Health Care President and CEO Mark Faulkner and other Baptist senior leaders. Their stories are shared throughout the organization and become etched in Baptist history.



Honoring Legends

Our Values at Baptist Health Care are engrained into our culture. They define who we are and how we live out our Mission and Vision. Team members demonstrate these Values of Ownership, Integrity, Compassion, Excellence and Service daily through encounters and opportunities to serve. Let me share this year's Legends — team members who have gone above and beyond to exemplify The Baptist Way.

- Nurses **Greg** and **Shelly** came to the aid of a physician involved in a car accident on a stormy Christmas morning.
- Lisa paid a utility bill for one patient and helped another with nutrition and home care needs so they could focus on getting well.



- **Gabbi** and **Carissa** rallied their teams to work together to grant a sacred request for a patient's last wish. Their efforts eased his burden and gave him and his family peace.
- **Tracy** took care of a student-athlete at a track meet and later went the extra lengths to make sure he could keep running.
- Karen became an advocate for a woman who lost her husband suddenly. She helped her heal from depression and grief and gain confidence and independence.
- Jalynn met a young girl with a rare genetic condition and made it her mission to help the child cope.

Read through this book and visit our website for the full accounts of these team members' heroic acts that inspire and remind us of what it means to help people throughout life's journey. These stories amaze me and represent the best of who we are. Our Legends of Baptist Health Care go above and beyond their duties to live out our mission in extraordinary ways. Please be sure to recognize and congratulate this year's honorees.

In Service.

Mark Faulkner President and CEO, Baptist Health Care



Greg Perry

R.N., CEN Registered Nurse Emergency Department Jay Hospital

Shelly Smith

R.N. Registered Nurse Emergency Department Jay Hospital

Lisa Davis

RMA, CMA Population Health Care Coordinator Baptist Physician Enterprise

Tracy Fox Nelson

P.A. Physician Assistant Andrews Institute

Carissa Foote

R.N. Charge Nurse Mother-Baby Center Baptist Hospital

Gabbi Ibarra

BSN, R.N. Registered Nurse Pre-Post Operational Unit Baptist Hospital

Karen Tilton

MSN, R.N., CEN, TCRN Clinical Manager Emergency Department Gulf BreezeHospital

Jalynn Danielak-Revels

DNP, R.N., MEDSURG-BC Manager, Clinical Quality Nursing Administration Baptist Hospital

2024 Selection Committee

Mark Faulkner

President and CEO Baptist Health Care

Brett Aldridge

Executive Vice President, Chief Operating Officer Baptist Health Care

Cyd Cadena

Senior Vice President, Operations Baptist Health Care

Julie Cardwell

Senior Vice President Baptist Health Care Gulf Breeze Hospital Administrator

Kit Davis

Executive Director, Human Resources Baptist Health Care

KC Gartman

Vice President, External Relations Baptist Health Care

Dana Harrison

Vice President, Baptist Health Care President, Physician Enterprise

Christine Johnson

Vice President, Chief Human Resources Officer Baptist Health Care

Candy McGuyre

Director, Corporate Marketing Baptist Health Care

Joyce Nichols

Vice President, Chief Nursing Officer Baptist Health Care

Warren Pate

Vice President, Finance, Baptist Health Care

Beau Pollard

Vice President, Baptist Health Care Baptist Hospital Administrator

Bobby Potomski

Executive Director, Operations Baptist Hospital

Daniel Sontheimer, M.D.

Vice President, Chief Medical Officer Baptist Health Care

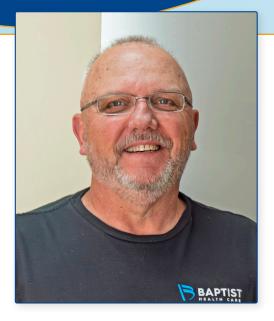
Andy Terry

Senior Vice President, Chief Medical Officer Baptist Health Care



Greg Perry

R.N., CEN Registered Nurse, Emergency Department Jay Hospital



Greg and Shelly are registered nurses who work the night shift in the emergency department at Jay Hospital. They both worked Christmas Eve and were nearing the end of their shift to go home to their families on the stormy Christmas morning when the phone rang. On the other line was a physician who was on his way to work in the ER – he had just been involved in a car accident. On the phone, the doctor was disoriented and wasn't sure where he was. Without hesitation, Greg grabbed his stethoscope and rain gear and headed out to find him while Shelly called 911. Greg found the car in the trees with the doctor pinned inside the vehicle. Greg rapidly assessed him, kept him calm and did what he could to help. Greg shared his findings and concerns with the ambulance crew and never left his co-worker and friend's side. After the emergency crew removed the truck's door and retrieved the patient from the vehicle, Greg continued to communicate and advocate for his care. Greg drove to Baptist Hospital, where the doctor had been

taken. After Shelly finished her shift, she drove to Baptist to be with Greg and the physician's family and help however she could. She let her own family know she would be late arriving home for Christmas.













Shelly Smith

2024 COCINCIS of Baptist Health Care

Registered Nurse, Emergency Department Jay Hospital

Both Greg and Shelly's advocacy and communication did not stop there. When they arrived, they were strong voices for their friend. They communicated to the ER staff key pieces of assessment information that EMS had not passed along. This facilitated a faster move to a room with treatment of injuries that could have been life-threatening. Greg and Shelly stayed with the family for hours that Christmas day after working their 12-hour shifts. The doctor survived and, after months of therapy, later returned to work and his normal activities.

Through these events, Greg and Shelly showed what it means to live out Baptist values. Greg and Shelly make a positive difference in the lives of all the patients they touch, but they truly lived out Baptist values on that Christmas day. Their Ownership, Compassion, Excellence and Service make Greg and Shelly each a **Baptist Health Care Legend**.

















Lisa Davis

RMA, CMA Population Health Care Coordinator Baptist Physician Enterprise



isa Davis, care navigator at Baptist for 14 years, calls patients all day long, but she credits God for calling her to serve. Lisa was on the phone with a patient performing a care management follow-up. The patient had been readmitted to the hospital and expressed concern that he needed to pay his utility bill that was past due. He was worried about his water being turned off. Lisa reached out to her fellow team members to see if anyone had a contact within the company to grant him an extension. Lisa paid the past-due amount, and team member Beatrice was able to get an extension for the rest of the bill. The patient was grateful but wanted to send Lisa a check for the bill. Lisa told the patient that it was a gift from his Christmas angel. She would not accept his money and told him to pay it forward one day.



On another occasion, Lisa connected with another patient and learned that he was starting chemo and did not have any family in the area. He felt scared and alone. The patient told Lisa he was on a restricted diet and did not have food in the home. Lisa reached out to the Faith Health Network for resources and support. She was able to have the supplies delivered to his home within a couple of hours. Lisa also bought allowable food for his chemo diet and delivered it to his house. While at the patient's home, Lisa noted the overgrown conditions of the yard. She also learned the patient did not understand resources that were available to him. She was again able to work with Faith Health Network to have his yard mowed and assist him with resources.

Lisa calls this patient weekly just to check- in. He has expressed his appreciation for her kindness. With Lisa's help,

FHN education and resources and their suggested techniques, he has been able to work out his care needs without visiting the emergency room. He credits Lisa as being a true friend who he can call when he needs assistance or guidance. Lisa acts with our Values. Her Ownership, Integrity, Compassion, Excellence and Service make Lisa a **Baptist Health Care Legend**.











Tracy Fox Nelson

PA Physician Assistant Andrews Institute

aregivers never stop being present for people, even when off-duty. This was the case when Tracy Fox Nelson, a physician assistant at Andrews Institute, attended a track meet in Gulf Breeze. While there, Tracy witnessed a student-athlete from the opposing track team suffer a traumatic injury. The wounded student was struck by another runner. The collision caused a severe open dislocation fracture. The athlete's ankle dislocated and upon impact, broke through the athlete's shoe.

Tracy quickly acted and called for help. She, along with the athletic trainer from the injured boy's school, held his leg in place while waiting for emergency medical teams to arrive. The athlete did not have family or loved ones with him to relay care information, so Tracy called Dr. James Hlavacek, an orthopaedic trauma surgeon at Andrews. Together they helped with the athlete's TREY Fox Malson, PA.c.

coordination of care. Tracy provided details to the surgery team so that when he arrived, everything would be prepared. The student was in a great deal of pain, but his biggest concern was that his running shoes were ruined. He did not have a spare pair or the money to replace them. His running aspirations were his way to a better life.

After surgery and recovery, Tracy contacted the student's coach to learn his shoe size. Then she bought him a new pair of running shoes as a gift. More than a year later, this athlete is running again. Tracy always goes above and beyond for her patients. This is just one example of many in which Tracy displays our Values. She leads with Ownership, Integrity, Compassion, Excellence and Service; that's why she's a **Baptist Health Care Legend**.













Carissa Foote

R.N. Charge Nurse, Mother-Baby Center Baptist Hospital



An end-stage hospice patient on Gabbi Ibarra's floor made a final request to be baptized by being fully submerged in water. With the patient being bed-bound, it was a challenge to think how this could be done.

Gabbie called Carissa Foote in labor and delivery and asked if her patient could be baptized using one of the laboring tubs. Carissa and the labor and delivery team wanted to honor this dying patient's request. They then began prepping and warming the room and gathering warm blankets. With help from the patient's family, pastor, Gabbi and Carissa, the team practiced singing and harmonizing Christian hymns. The room was prepared, and the baptism was sacred and beautiful.













Gabbi Ibarra

BSN, R.N. Registered Nurse, Pre-Post Operational Unit Baptist Hospital

The family expressed their gratitude and appreciation through their tears. The patient's granddaughter said that not being baptized was a burden to him. She was very grateful to see his wish granted. Everyone involved in this encounter lives our values, but Gabbi and Carissa each poured their hearts and efforts into this patient's last wish. This was a defining moment and one of the most incredible things to see through. Both Gabbi and Carissa lived out the Values on this day and many other days as nurses caring for their patients. Their Ownership, Compassion, Excellence and Service make them each a **Baptist Health Care Legend**.















Karen Tilton

MSN, R.N., CEN, TCRN Clinical Manager, Emergency Department Gulf Breeze Hospital





The couple was fairly new to the area, and prior to his death, the wife had been suffering from debilitating depression. Some days, she even struggled to climb out of bed. With the enormous loss of her husband, she truly fell apart. Karen Tilton recognized this and, without hesitation, led her by the hand to take small steps to empower her.

Karen contacted various resources within Baptist and the community. Karen reached out to Share Your Heart, Interfaith Ministries, and other partnerships to help the wife through a difficult journey. Karen met her often at a local coffee shop to provide support and encouragement. Over time, the wife began to drive again. Later, she took a full-time job. Now she's navigating her journey in healthier ways.

A year later, Karen still reaches out to the woman every few days to see how she's doing. Bad days still occur, but they're less often, thanks to Karen and other angels in our community. There are other instances like this where Karen has been a blessing to others. Karen repeatedly displays our Values. Her Ownership, Integrity, Compassion, Excellence and Service make Karen a **Baptist Health Care Legend**.











Jalynn Danielak-Revels

DNP, R.N., MEDSURG-BC Clinical Manager, Medical Unit Baptist Hospital

hile attending her daughter's tennis practice, Jalynn Danielak-Revels noticed a young girl with a tube hanging from her body. Jalynn's nursing curiosity kicked in and she inquired with the girl's mom about the situation. The mom was overwhelmed, and Jaylnn learned that her two-year-old has a rare genetic condition where she is allergic to almost all food.

The girl had a gastrostomy tube, or G-tube, placed in her stomach. The mom explained how the process had been frightening for the girl. The girl spent a lot of time being hooked to machines to gain nutrition, leaving almost no play time. Jalynn had an idea to make a doll with a G-tube to make the experience more educational and less daunting. She reached out to Baptist's representative with Boston Scientific, who was more than willing to help with supplying a real G-tube. Jalynn went shopping at several stores to find a doll that closely resembled the



girl. She purchased a doll that looked realistic and was able to connect to the feeding tube. Jalynn set up the doll with a G-tube, even taking photos of the doll having a nutrition intake. Jalynn sent photos and explanations to the mom so the process could be recreated to educate her and her daughter.

The idea worked, easing the girl's fears about feeding and G-tubes. Now, the girl and her family have a much better quality of life. There have been no more outbursts during a feeding, and the girl is no longer scared or stuck for hours next to a machine. Jalynn went above and beyond and changed this girl and her family's lives by taking extra time to put the Baptist Values into action. Jalynn has Ownership, Compassion, Excellence, and Service, and that's why she's a **Baptist Health Care Legend**.















Ola Ball D.W. McMillan Memorial Hospital

Martha Bender Baptist Manor

Stephanie Bubien Jay Hospital

Caren Fancher Baptist Hospital

Carol Hall Azalea Trace

CSU Staff Lakeview Center

Bette Harriman Baptist Hospital

Pam Kingry Gulf Breeze Hospital

Shea Kirsch Baptist Hospital

Kim McMann Atmore Community Hospital

Shane Smith FirstRehab

1999

Dennis Burr Baptist Hospital

Suzanne Cobbs Lakeview Center

Mari Harvey Baptist Hospital

Robert Hodges Jay Hospital

Judy Hull Baptist Hospital

Signoria Jones Baptist Hospital

Cynthia Lindsey Azalea Trace Phlecia Partain Baptist Manor

Theresa Rosser Gulf Breeze Hospital

Lillie Sanders D.W. McMillan Memorial Hospital

Grady Slay Atmore Community Hospital

2000

Brenda Braun Azalea Trace

Tracy Cox Lakeview Center

Eddie Ishmael Baptist Hospital

Barbara Jowers Gulf Breeze Hospital

Robert Kincaid, M.D. FirstPhysicians

Kelly Lambeth Baptist Hospital

Eldnar McGhee Atmore Community Hospital

Carole Reuben Baptist Manor

Michael Rowell Jay Hospital

Benny Schundelmier Baptist Hospital

Anita Soto Lakeview Center

Starlinne Whatley D.W. McMillan Memorial Hospital

Phyllis Wisdom Baptist Hospital

2001

Nancy Adams Baptist Home Health Care

Beckie Armstrong D.W. McMillan Memorial Hospital

Michelle Ballentine Baptist Medical Park – Nine Mile

Marty Bolden FirstPhysicians

Omega Harris Azalea Trace

Patricia Madden Jay Hospital

Tommy Mayhair Baptist Manor

Dottie Padgett Atmore Community Hospital

Sarah Rodriguez Baptist Hospital

Debbie Roper-Smith Lakeview Center

Angie Thompson Lakeview Center

Pat Watts Gulf Breeze Hospital

Ginger Wilson Lakeview Center

James Whaley Baptist Hospital

2002

Kara Adkinson Azalea Trace

Priscilla Baldwin and Kip Schulenberg Lakeview Center

Jennifer Brown Atmore Community Hospital

Legends From Past Years

Lee Edwards Lakeview Center

Dan Hamel Lakeview Center

Tina Flowers Jay Hospital

DeAndra Kirkland Baptist Home Health Care

Tommy Johnson Gulf Breeze Hospital

Mary Manning Baptist Manor

Cora Matthews Atmore Community Hospital

Linda Payne Baptist Hospital

Betty Smith Baptist Hospital

Charles Stone D.W. McMillan Memorial Hospital

Tollie Yancey Baptist Hospital

2004

Mary Jane Schrock, Joyce Weber and Janice Yoder Atmore Community Hospital

Tammy Turner D.W. McMillan Memorial Hospital

Becky Nelson Jay Hospital

Pat Travis Baptist Manor

Comer Knight Baptist Hospital Yoko Tittel Baptist Hospital

Karolyn Kendall Gulf Breeze Hospital

Niki Underwood Lakeview Center

2005

Linda Lowrey Atmore Community Hospital

Kay Fields Jay Hospital

Gloria Young Baptist Manor

James Lichliter Baptist Hospital

Jackie Kelley Baptist Hospital

Steve Jenkins Gulf Breeze Hospital

Felecia Galloway Lakeview Center

Donald Ward Lakeview Center

Ann Lewis Lakeview Center

2006

Joan Stanley Atmore Community Hospital

Joanna Conlin Baptist Hospital

John Robertson Baptist Hospital

Cynthia Fischer Baptist Manor

Coinda Lawhead Gulf Breeze Hospital

Debbie Nelson Jay Hospital Leigh Ann Herrin Lakeview Center

Peggy lacuzio Lakeview Center

2007

Deirdre Everett Baptist Hospital

Zella Johnson Baptist Hospital

Sarah Jones Baptist Hospital

Scott Mohler Baptist Hospital

Julie Moore Baptist Hospital

Jaclyn Rockco Baptist Hospital

Mikosha "Miko" Franklin Lakeview Center

Elsie Green Lakeview Center

2008

Amy Boudreaux Lakeview Center

Don Goins Baptist Manor

Kim Hayes Jay Hospital

Ashley Lundell Baptist Hospital

Carrie Robinson Baptist Hospital

Lindsay Sutley Baptist Medical Park – Nine Mile

Elaine Coats and Sherry King Lakeview Center

Erlene Henderson Jay Hospital



Carol Bergeron Gulf Breeze Hospital

Rosa Davis Atmore Community Hospital

Karen Justin-Tanner Baptist Hospital

Cheryl Ray Baptist Hospital

Moira Sheridan Baptist Hospital

2010

Erica Elkins-Little Atmore Community Hospital

Sherry English Baptist Hospital

Lauren Dial Baptist Hospital

Susan Hadden Gulf Breeze Hospital

Sika Simutowe Baptist Hospital

Ray White Lakeview Center

2011

Ann Rudi Baptist Hospital

Marie Strohl Baptist Hospital

Tom Wiscombe Baptist Hospital

Patsy Jackson Jay Hospital

Rachel Jones Lakeview Center

Linda Roush Lakeview Center

Eva White Lakeview Center

2012

Patrice Smith Atmore Community Hospital

John Matson Baptist Hospital

Peter Rozendale Baptist Hospital

Kathy Linkous Gulf Breeze Hospital

Rita Potomski Gulf Breeze Hospital

Caroline Klages Lakeview Center

2013

Kim Himes Atmore Community Hospital

Gaye Miller Baptist Hospital

Vicki Pratt Baptist Hospital

Wendy Devanney Gulf Breeze Hospital

Raenee Douglas Gulf Breeze Hospital

Lauren Elsas Gulf Breeze Hospital

Philip Elsas Gulf Breeze Hospital

Shannon Richardson Gulf Breeze Hospital

Caprice Blizzard Lakeview Center

Raymond Stokes, Jr. Lakeview Center

2014

Amy Dunckel Baptist Medical Park – Nine Mile

Jim Richardson Lakeview Center, Inc. Courtney Campbell Baptist Hospital

Rachel Forehand Baptist Hospital

Shelby Howell Baptist Hospital

Jac Cote Baptist Hospital

Patsy Eady Gulf Breeze Hospital

Angela Locke Gulf Breeze Hospital

2015

Whitney Jordan Baptist Hospital

Angela Bouzios Baptist Hospital

Judy Brahier Global Connections to Employment, Inc.

Frank Fazio Gulf Breeze Hospital

Andrea Hendrix Gulf Breeze Hospital

Kendall Kubik Gulf Breeze Hospital

Lauren Osborne Gulf Breeze Hospital

2016

Katrina Snider Baptist Hospital

Alicia Williams Baptist Heart & Vascular Institute

Pam Walker Global Connections to Employment, Inc.

Bobby Farmer Gulf Breeze Hospital

Donna Goodale Gulf Breeze Hospital



Arthur "Jim" Conway Baptist Hospital

Michael McKenzie Baptist Hospital

Jon Neyman Baptist Hospital

Kati Andrews Lakeview Center

2018

Dellanie Almond Baptist Hospital

Leah Hancock Gulf Breeze Hospital

Holli Dennis Baptist Hospital

Jeremy Schell Global Connections to Employment

Emily Littlejohn Gulf Breeze Hospital

Betsy Killam Lakeview Center

Haley Morrissette Lakeview Center

2019

Shelly Nutt Baptist Hospital

Shaletha Robinson FamiliesFirst Network of Lakeview Center

Jeanne LeGrand Baptist Hospital

Vikki Smolik Baptist Hospital

Dellanie Almond Baptist Hospital

Beverly Cooley Baptist Business Operations Center Jennifer Sarayba Baptist Hospital

Marissa Lopez West Florida Community Care Center of Lakeview Center

Britt McCardle West Florida Community Care Center of Lakeview Center

Cherri Eman Gulf Breeze Hospital

2020

Legendary VOICES

All team members in the organization were recognized for extraordinary work during the COVID-19 pandemic.

2021

Nova Wallace-Francis Baptist Health Care

Michelle Covell Gulf Breeze Hospital

Patricia "Patty" McCall Baptist Hospital

Mary Daron Baptist Health Care

Dianne Thompson Baptist Hospital

Gigi Laliberty Baptist Hospital

Chad Havens Baptist Hospital

JP Jones Baptist Hospital

Jennifer Foltman Baptist Hospital

Andy Barrett Baptist Hospital

Mary Hawkins Baptist Hospital Natalie Beyers Baptist Hospital

Rachel Griffin Baptist Hospital

2022

Anna Burrus Baptist Hospital

Rachel Hannawalt Baptist Hospital

Rebekah Cassevah Andrews Institute Outpatient Rehabilitation

Karen Robinson Baptist Health Care

Hannah Yager Baptist Health Care

Heather Pettinato Baptist Medical Group

Latisha Anderson Baptist Medical Group

Kristi Cobb Baptist Cancer Institute

Shyla Deaton Baptist Cancer Institute

Melissa Salter Baptist Cancer Institute

2023

Kim Ard, R.N. Baptist Hospital

Moira Johansen, R.N. Baptist Hospital

Cheryl Locke Baptist Health Care

Marie Masters Baptist Hospital

Kathy Saldana, MA., CPX Baptist Health Care

Our Mission

Helping people throughout life's journey.

Our Vision

To be <u>the</u> trusted partner for improving the quality of life in the communities we serve.

Our Values

Guided by Christian values, we commit to the following:

Ownership	accountable, engaged, stewardship, responsive, committed
Integrity	honest, principled, trustworthy, transparent
Compassion	empathetic, merciful, sensitive, kind, giving, forgiving, hopeful
Excellence	safety, quality, distinguished, learning, improving
Service	welcoming, attentive, humble, respectful, exceeds expectations, collaborative





See our video at ebaptisthealthcare.org/legends.

