

# New Baptist Hospital Construction Update

## *The Patient Experience*

### June 2023

From our very first steps along the road to planning, designing and building the new Baptist Hospital campus, our top priority has been the patient experience. We want every visit to be easy, comfortable and as stress free as possible for every patient and their families. To achieve that goal, we sought input from our own leaders, team members and Patient and Family Advisory Council, and gathered an outstanding team of construction partners with extensive experience in health care facility construction. With the completion of our new campus firmly in sight, we are confident in our ability to offer a patient experience unmatched in Northwest Florida and South Alabama when we open our doors this fall.

The patient experience begins the moment a patient leaves their home to seek care at Baptist and continues throughout their visit. Here are some of the ways the design of our new campus will enhance their experience:

- The new campus is conveniently located just off I-110 on Brent Lane. Turning lanes with traffic lights and directional signage on campus will offer easy access.
- Ample surface parking that is safe, secure and well-lit will be available for all buildings on campus.
- Distinctive signage on the exteriors will identify each building.
- Inside the hospital's patient tower, colorful graphics of local scenery will assist with wayfinding.
- Spacious patient rooms will include a sleeper sofa, comfortable recliner and workspace for family members.
- Hospitalized patients and their loved ones will be in closer proximity to their care teams and support services such as lab and pharmacy to enhance efficient care.
- A separate private discharge area with a dedicated elevator reserved for outpatient surgery patients will offer increased privacy.
- The ground floor public areas of the hospital and Bear Family Foundation Health Center will be connected by an open, daylight-filled concourse with access to a café, retail pharmacy and Panera Bread.
- Patient registration, with individual offices to provide patient privacy, will be conveniently located just inside the front door of each building.

At this time, finishing work continues in most spaces. MRI and CT scanners, surgical lights and other major medical equipment are being installed. Testing of the elevators and a variety of building systems such as nurse call, fire alarms and sprinklers is ongoing. Follow our updates at [ebaptisthealthcare.org](http://ebaptisthealthcare.org).

